

Digital Product Policy for Forevolution Fitness

Effective date: July 22, 2024

Welcome to Forevolution Fitness (“we”, “our”, “us”). We are committed to providing our users with high-quality fitness products and services. This Digital Product Policy outlines the terms and conditions governing the purchase, use, and support of our digital products, you agree to this policy.

Definitions

- Digital Products: Any fitness-related content delivered electronically, including but not limited to e-books, video courses, training programs, downloadable guides, and subscriptions-based services.
- User: Any individual or entity that purchases, downloads, or uses our digital products.

Purchase and Delivery

- Ordering: Digital products can be purchased directly through our website. Users must provide accurate and complete information during their purchase process.
- Payment: Payment must be made in full at the time of purchase using our approved payment methods. All transactions are securely processed.
- Delivery: Upon successful payment, digital products will be delivered electronically via email, download link, or through the user’s account on our website. Delivery is typically instantaneous but can take up to 24 hours in some cases.

Licensing and Usage

- License Grant: Upon purchase, we grant the user a non-exclusive, non-transferable license to use the digital product for personal, non-commercial purposes.
- Restrictions: Users are prohibited from:
 - Redistributing, reselling, or sharing digital products with others.
 - Modifying, copying, or creating derivative works from the digital products.
 - Using the digital products for any unlawful or unauthorized purpose.

Refunds and Exchanges

- Refund Policy: Due to the nature of digital products, all sales are final. We do not offer refunds or exchanges once a digital product has been purchased or delivered.
- Exceptions: Refunds may be considered under exceptional circumstances, such as a technical issue with the product that we are unable to resolve. Users must contact customer support within 14 days of purchase to request a refund.

Support and Updates

- Technical Support: We offer technical support for our digital products through our customer service team. Users can contact support via email or our website's contact form.
- Product Updates: We may provide updates to digital products to enhance functionality or address technical issues. Users will be notified of available updates through email or their account dashboard.

Users Responsibilities

- Account Security: Users are responsible for maintaining the confidentiality of their account information and for all activities that occur under their account.
- Compliance: Users must comply with all applicable laws and regulations when using our digital products.

Intellectual Property

- Ownership: All digital products and related materials are the intellectual property of Forevolution Fitness and are protected by copyright laws.
- Trademarks: All trademarks, service marks, and logos used in connection with our digital products are owned by Forevolution Fitness.

Privacy and Data Protection

- Privacy Policy: We are committed to protecting your privacy. Please review our privacy policy to understand how we collect, use, and safeguard your personal information.
- Data Security: We implement appropriate technical and organizational measures to protect your data from unauthorized access, disclosure, alteration, or destruction.

Limitation of Liability

- No Warranty: Our digital products are provided "as is" without any warranties, express or implied. We do not guarantee the digital products will meet your specific requirements or that they will be error-free.
- Limitation of Liability: To the maximum extent permitted by law, we are not liable for any direct, indirect, incidental, or consequential damages arising from the use of inability to use our digital products.

Changes to the Policy

- Amendments: We may update this digital product policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. Users will be notified of any significant changes via email or through our website.

Contact Information

For any questions or concerns regarding this Digital Product Policy, please contact us at:

info@forevolutionfitness.com

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